



Error Code: Check 103 LRR

A check 103 long range radio error alert is one of the most common issues experienced with the Honeywell VISTA system. This error displays as 103 LRR on English keypads. This error code indicates a failure to communicate with the long-range radio module.

The long-range radio is a cellular or internet module that communicates with the alarm system and the monitoring company's alarm servers. Most of our customers run on cellular LTE communicators. This is a common issue that you'll experience if you ever lose cellular signal or internet connection. It indicates that the alarm system is no longer communicating with Honeywell's Alarm Net server or the monitoring center.

Cellular communicators can go down briefly for many reasons, but the system lets you know if this happens. Most of the time it just needs to be cleared from the keypad.

How to reset your keypad:

1. First use your 4-digit master code, and then the 1 key. A beep will be the 1st disarm.
2. Repeat your master code, and then the 1 key. Beep indicates a 2nd disarm. **If the cellular issue is fixed this will reset the system. If not, you can wait a little longer and try again, or you can call us to assist you.

If you have any other questions regarding the Check 103 error, you can call us or email us at superioralarmllc2005@gmail.com